



THE BALBOA INN

YOUR HOME IN PANAMA



Dear Guest,

Thank you for making your reservation at the Balboa Inn in Panama. As explained in our booking policy, to confirm your reservation(s) we have charged the credit card provided for your first one or two nights of your stay(s) and any transportation services if requested. Attached you will find a receipt. To review our booking policy you can visit our web site at www.thebalboainn.com/bi-cancellation.htm. Any balance will be charged during your first day at the Balboa Inn.

We look forward to having you stay with us in the near future and making your time in Panama as enjoyable as that of the many other guests we have had at the Balboa Inn.

Please pay attention to this VERY important observation and share it with the owner of the credit card used to make the booking if it wasn't you.

The charge for your deposit will show up on your credit card statement under company name **ILISA International**, a Florida, USA company that we use to handle our initial credit card deposits.

So don't be concerned when you see that name on your statement nor call the credit card company to dispute the charge. It's us, the Balboa Inn in Panama 😊. You're all set now.

Please confirm by e-mail you have received this message and understand and agree with its contents.

See you soon.

Thorwald Westmaas
The Balboa Inn - Panama

Estimado huesped,

Gracias por su reservación en The Balboa Inn en Panamá.

Como explicamos en nuestra política de reservaciones, con el fin de garantizar su reservación le hemos cobrado la primera o primaras dos noches de su estadía y cualquier servicio de transporte solicitado. Adjunto un recibo. La política de reservaciones se puede leer aquí: www.thebalboainn.com/bi-cancellation.htm. Cualquier saldo será cobrado durante el primer día de su estadía.

Será un placer tenerles con nosotros y esperamos hacer su estadía tan placentera como hemos hecho con muchos otros huespedes.

Es **MUY IMPORTANTE** notar - usted o la persona o el dueño de la tarjeta – que este cobro aparecerá en su estado de cuenta a nombre de **ILISA International**, una empresa de la Florida en los EE.UU. Así que no se sorprende cuando vea este nombre ni llama a su banco para discutir este cobro: somos nosotros, the Balboa Inn 😊. Todo esta en orden.

Le solicitamos confirmar por correo electrónico que haya recibido este mensaje y entienda y esta de acuerdo con su contenido.

Nos vemos pronto.

Atentamente,

Thorwald Westmaas
The Balboa Inn